



**DEPARTMENT OF
FINANCIAL
INSTITUTIONS**

G. Edward Leary
Commissioner
Darryle P. Rude
Chief Examiner
R. Paul Allred
Deputy Commissioner

STATE OF UTAH

Gary R. Herbert
Governor
Spencer J. Cox
Lieutenant Governor

March 16, 2020

Communication expectations related to the Coronavirus (aka COVID-19)

To Entities and Individuals Licensed by the Utah DFI:

If your company determines it is in the best interest of your employees or customers to temporarily reduce or suspend operations to Utah citizens or to reduce operating hours in Utah, please proceed as you deem appropriate. No approval from this Department is necessary.

If your company chooses to take any action in this regard, please do the following:

- (1) Provide adequate notice to your customers.
- (2) Send an email to inform us of the action(s) taken. The email should be sent to the appropriate industry supervisor as outlined below.

License	Contact
Deferred Deposit Lender Registration	Paul Cline: pcline@utah.gov
Escrow Agency Registration	Paul Cline: pcline@utah.gov
Money Transmitter License	Paul Cline: pcline@utah.gov
Residential First Mortgage Notification	Andrea Staheli: astaheli@utah.gov
Title Lender Registration	Paul Cline: pcline@utah.gov
Mortgage Loan Originator License	MLOs do not need to provide notice and do not need approval to work from a remote location.