



**DEPARTMENT OF  
FINANCIAL  
INSTITUTIONS**

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# STATE OF UTAH

**Gary R. Herbert**  
*Governor*

**Spencer J. Cox**  
*Lieutenant Governor*

May 15, 2020

RE: Updated Guidance on Returning to Normal Office/Branch Operations as of May 16, 2020

To Utah Bankers,

As the Department's Guidance to Utah Bankers dated May 12, 2020, concluded, "The Department considers this guidance as an open document and as circumstances warrant further guidance may be issued."

Yesterday, Governor Herbert announced that the State of Utah will transition from a "Moderate Risk" to a "Low Risk" phase as of Saturday, May 16, 2020, except for Grand, Summit and Wasatch counties, as well as, Salt Lake City and West Valley City, which will remain in the "Moderate Risk" phase.

As explained in the previous Guidance, as banks begin discussions on when, and to what degree to re-open offices many general questions have already been addressed by the Governor and the COVID-19 Task Force in three documents, "*Utah Leads Together Version 2.0*," an Addendum updated May 14, 2020 entitled, "*Phased Guidelines for the General Public and Businesses to Maximize Public Health and Economic Reactivation Version 4.3*," and "*FAQs Section for Phased Business Guidelines*." These documents remain the primary source of guidance to bankers. The change is for those portions of the state that are transitioning to "Low Risk," the guidance pertaining to "Low Risk" should be consulted.

Again, your bank management team and directors must decide what actions you will take, in consultation with local authorities. The Department requests that whatever changes are made you provide notice to your customers and to the Department.

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